Invitation to tender no. ACER/OP/ADMIN/21/2012

Market monitoring system for the Agency's REMIT information system (ARIS)

Answers to questions from 12 to 15

Question no. 12:

In the document "TENDER SPECIFICATIONS"- question - 15.4 Demo prototype: could we deliver a laptop with the demo prototype?

Answer no. 12:

The tenderers may provide the demo prototype by any means necessary in order for the Agency to carry out the evaluation of the tender.

Question no. 13:

In the document "TENDER SPECIFICATIONS"- question - 15.4 Demo prototype: would it be possible to have someone from our side at your premises for technical assistance?

Answer no. 13:

No tenderer's personnel can be present at the Agency's premises for technical assistance. The offer has to include appropriate technical documentation and a technical manual to be used in case the demo would not work properly. In case clarification will be needed, the Agency may contact the tenderer, by e-mail, provided the terms of the tender are not modified as a result.

Question no. 14:

Question - 18 Award Criteria and ANNEX II: Our model is to provide the solutions with a fixed price for a license and project implementation. We cannot really understand where those numbers should be set in the tender document. Could you clarify or explain the table and what should be filled in? It seems for us like it is directed to a consultant firm and not a product company. Is it possible to provide you with our pricing structure?

__Answer no. 14:__

The financial offer has to be based on the model in Annex II to the invitation to tender, signed and dated by the tenderer. All fields in Annex II have to be filled in.

In addition, the tenderer shall provide a detailed price list for all the products included in their catalogue as well as the software licences (for 10 and for 25 concurrent users).

The software catalogue, provided by the tenderers, shall include all the available off-the-shelf software products as well as two specific products, namely (1) product A which shall include all minimum functional and non-functional requirements as defined in section 3 of Annex I.A Technical specifications and (2) product B which shall include all minimum and some or all advanced functional and non-functional requirements as defined in section 3 of Annex I.A Technical specifications.

__Question no. 15:__

The answers given to ITT 12 Question 42 and ITT 21 Question 4 are conflicting. Please provide clarification by explaining which of these is correct.

__Answer no. 15:__

The answers given by the Agency relate to two different procedures (ITT 12: Invitation to tender no. ACER/OP/ADMIN/12/2012 "Web applications development services and IT consultancy services for the implementation of REMIT Information System (ARIS) for the Agency for the Cooperation of Energy Regulators", ITT 21: Invitation to tender no. ACER/OP/ADMIN/21/2012 "Market monitoring system for the Agency's REMIT information system (ARIS)"), each of which should be looked at in its specific context. Both questions relate to conflict of interest issues, but vary in the manner of formulation. The answers given to the questions mentioned above are not conflicting.