Invitation to tender no. ACER/OP/ADMIN/21/2012

Market monitoring system for the Agency's REMIT information system (ARIS)

Answers to questions from 10 to 11

Question no. 10:

We have a request regarding this tender. To provide ACER with a quality, considered response, we kindly request a time extension to 31st October 2012 for completed responses. I am aware that one other competitive vendor (xxx) has already performed a level of investigation and proof of concept work with CEER and may have an advantage over other competing vendors in this invitation to tender. We therefore believe it is in the best interests of ACER to encourage as many other vendors as possible to issue their best response possible and for us and potentially others to achieve that, a time extension is requested.

Answer no. 10:

The Agency does not foresee any extension of the time limit for submitting tenders.

Question no. 11:

Will ACER consider secure VPN and remote desktop access launched from within a browser as opposed to a pure web application? We believe that this is more secure than browser based applications and meets the requirements of not deploying software locally.

Answer no. 11:

The Agency considers secure VPN and remote desktop access to a server as a remote access solution which fulfills the requirements of this invitation to tender. Section 2.3.1 (Annex I Tender specifications) states: "All components of ARIS - i.e. CEREMP, data collection / data sharing and market monitoring tools - should be fully web-based where feasible". This means that a fully web-based and secure solution is desirable, but not mandatory.