

Consultation Questionnaire on the Draft Framework Guideline on sector-specific rules for cybersecurity aspects of cross-border electricity flows

Fields marked with * are mandatory.

General introduction

The purpose of the non-binding Framework Guideline (FG) is to set high-level principles that should be further elaborated in the Network Code on sector-specific rules for cybersecurity aspects of cross-border electricity flows.

The role of the FG and of the following network code, is to supplement and further specialise existing cybersecurity and risk preparedness directives and regulations, introducing viable solutions to identified cybersecurity gaps and risks.

The objective of the network code, based on the draft FG principle, should be to solve, mitigate and prevent the potential high impact or materialization of cybersecurity risks, as well as to prevent those cybersecurity attacks or incidents that may impact real time operations (causing cascade effects).

ACER invites all concerned stakeholders to contribute to the public consultation, and therefore to define and shape the final Framework Guideline.

Next steps:

- ACER will analyse the responses received in July 2021 and will deliver a final version of the FG to the European Commission.
- In July 2021, ACER will publish a summary of the consultation, including an evaluation of the responses.
- ACER will publish all responses received and the identity of their respective stakeholders (unless stated otherwise). For this reason, please indicate if your response may be publicly disclosed or not, and if you agree with the data protection policy.

All concerned stakeholders are invited to respond to the public consultation on the proposed Framework Guideline.

The public consultation will run between 30 April 2021 to 29 June 2021 at 23:59 Ljubljana Time.

ACER will only accept responses in electronic format, no other format will be accepted. **In case of technical problems with the submission of your responses please contact DFG-NC-CS@acer.europa.eu.**

ACER will organise a workshop to introduce and explain the content of the proposed Framework Guideline, in May 2021. More information will be circulated via ACER Infoflash closer to the date of the event.

* First Name

* Last Name

* Company/Institution

* Type of business

Address

* Contact email

Phone

Country

I confirm that I have read the [data protection notice in this link and accepted.](#)

- Yes
- No

I authorise the disclosure of my identity together with my response

- Yes
- No (I want my response being completely anonymous)

1. Meeting the general objectives

Question 1 - Does the Framework Guideline contribute to the following objectives?

	Yes	No
To further protect cross-border electricity flows, in particular critical processes, assets and operations from current and future cyber threats?	<input checked="" type="radio"/>	<input type="radio"/>

To promote a culture that aims to continuously improve the cybersecurity maturity and not to simply comply with the minimum level	<input checked="" type="radio"/>	<input type="radio"/>
To mitigate the impact of cyber incidents or attacks or to promote preparedness and resilience in case of cyber incidents or attacks?	<input checked="" type="radio"/>	<input type="radio"/>
To support the functioning of the European society and economy in a crisis situation caused by a cyber-incident or attack, with the potential of cascading effects?	<input checked="" type="radio"/>	<input type="radio"/>
To create and promote trust, transparency and coordination in the supply chain of systems and services used in the critical operations, processes and functions of the electricity sector?	<input checked="" type="radio"/>	<input type="radio"/>

Please, provide a short explanation justifying your assessment, if needed:

600 character(s) maximum

The FG contributes to major objectives. With its electricity asset approach, it may however miss some big cross-border cybersecurity risks originally targeted.

The intended scope of the network code should be set out as clearly as possible within the network code text, and the scope should be focused on security aspects of cross-border electricity flows based on accepted analysis. Local issues that do not contribute to security of cross-border electricity flows should be managed at a local level and in line with other relevant legislation.

Question 2 - Do you see any gaps concerning the cybersecurity of cross-border electricity flows which the draft FG proposal should address?

- Yes
 No

If yes, provide details

600 character(s) maximum

We agree that identifying a common set of rules for each relevant electricity undertaking is the only way to ensure a common minimum level of cybersecurity across European electricity undertakings affecting security of cross-border electricity flows

However:

- The risk assessment should be based on processes & could be in combination with an asset based approach
- The proposed asset inventory contains items not necessary for the further described risk management process
- If necessary, the FG shall foresee a working group with participation of ENTSO-E & EU-DSO to tasks defined in the NC

2. Scope, applicability and exemptions.

Question 3 - The draft FG suggests that the Network Code shall apply to public and private electricity undertakings including suppliers, DSOs, TSOs, producers, nominated electricity market operators,

electricity market participants (aggregators, demand response and energy storage services), ENTSO-E, EU-DSO, ACER, Regional Coordination Centres and essential service suppliers (as defined in the FG). Does the FG applicability cover all entities that may have an impact on cross-border electricity flows, as a consequence of a cybersecurity incident/attack?

- Yes
- No

3. Classifications of applicable entities and transitional measures

Question 4 - The proposed FG prescribes a process to differentiate electricity undertakings based on their level of criticality/risk, and setting different obligations depending on their criticality/risk level. This will imply a transition period until the full system is established and will require the establishment of a proper governance to duly manage the entire risk assessment process. Do you think that the proposed transition is the most appropriate?

- Yes
- No

Would you suggest another transition approach and why?

600 character(s) maximum

Question 5 – The FG proposes that all small and micro-businesses, with the exception of those that, despite their size, are defined as important/essential electricity undertakings, shall be exempted from the obligations set in the NC (excluding the general requirements for cyber hygiene). Do you think this approach is consistent with the general idea to uplift and harmonise the cybersecurity level within the ecosystem in order to efficiently protect cross-border electricity flows?

- Yes
- No

4. Cybersecurity security governance

Question 6 - Do you find that the proposed FG succeeds in establishing a sound governance for the overall process of ensuring the cybersecurity of cross-border electricity flows?

- Yes
- No

Question 7 – The proposed FG describes the process and governance to determine the conditions to classify and distinguish electricity undertakings with different risk profiles for cross-border electricity flows. Is the decision on setting up the conditions assigned to the right decision group or should that decision be taken at a higher strategic level in respect to what is proposed in the draft, having in mind that this decision will be extremely sensitive?

- Yes, the decision is taken by the right decision group.

- No, the decision shall be taken at a higher strategic level.

Please, explain shortly by whom and your reasoning:

600 character(s) maximum

Question 8 – Please, tell us which aspects of the proposed governance may better be developed further.

Per each line covering the governance aspects of each chapter, please select all statements that can fit.

	Roles are defined	Responsibilities are assigned	Authorities are defined	Accountability is clear	High level decisional processes are defined
General Governance	<input type="checkbox"/>				
Cross Border Risk Management	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Common Electricity Cybersecurity Level	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Essential information flows, Incident and Crisis Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other aspects	<input type="checkbox"/>				

Please, add comments in case you may suggest changes to the attribution of roles, responsibilities, authorities, and to the envisaged processes, where described.

600 character(s) maximum

5. Cross border risk management

Question 9 – The draft FG proposes a high-level methodology for cross border risk assessment presented in chapter 3 and based on three consecutive levels. Is this high-level methodology adequate for assessing and managing risks of cross-border electricity flows?

- Yes
- No

Question 10 - Do you think that the FG covers the risks that may derive by the supply chain?

- It covers too much.
- It covers fairly.
- It covers fairly, but the tools and means shall be clearer.
- It covers poorly.

5. Common Electricity Cybersecurity Level

Question 11 - Considering the ‘minimum cybersecurity requirements’ (with regard to Table 2 of the FG), select just one option:

- They are applied to the right entities, they are proportional, and they fit with the purpose to protect cross-border electricity flows from cybersecurity threats.
- They are applied to the right entities, they are proportional, but they do not fully fit with the purpose to protect cross-border electricity flows from cybersecurity threats.
- They are applied to the right entities, but they are not proportional, and they partially fit with the purpose to protect cross-border electricity flows from cybersecurity threats.
- They are applied to the wrong categories.

Question 12 - Considering the ‘advanced cybersecurity requirements’ (with regard to Table 2 of the FG), select just one option:

- They are applied to the right entities, they are proportional, and the fit with the purpose to protect cross-border electricity flows from cybersecurity threats.
- They are applied to the right entities, they are proportional, but they do not fully fit with the purpose to protect cross-border electricity flows from cybersecurity threats.
- They are applied to the right entities, but they are not proportional, and they partially fit with the purpose to protect cross-border electricity flows from cybersecurity threats.
- They are applied to the wrong category and entities.

Please, explain your reasoning for your answer to question 11 and 12, if necessary

600 character(s) maximum

As long as we don't know which electricity undertakings will be categorised as important or essential, it is difficult to answer to these questions. We do not agree with just taking an Asset based approach - the approach should be based on critical business processes, as proposed by the informal drafting team. The scope of application of requirements, within an electricity undertaking affecting cross border electricity flow security, needs to be clarified further.

Question 13 - Please select the option(s) which in your view better represent how a common cybersecurity framework protecting cross-border electricity flows, should be established and enforced?

- Through common electricity cybersecurity level that shall be certifiable by a third party (e.g. by the application of ISO/IEC 27001 certification).
- The framework shall be based on a set of agreed requirements that shall be assessed, and their implementation shall be subject to governmental inspections.
- A peer accreditation process shall be established, where electricity undertakings evaluate each other against a set of agreed requirements set by governmental authorities.
- A combination of those above.
- Another better solution.

Please, briefly describe it:

600 character(s) maximum

It should be clear, that only an agreed minimum baseline level for all grid participants would ensure protection for all grid participants. International standards or frameworks besides ISO/IEC 27001 shall be included and accepted as far as they have a way to measure them or be mapped to an existing standard.

The use of the terms Maturity, quality, level and effectiveness should be harmonized in the document to avoid ambiguities.

Question 14 - The proposed FG extends the obligation of the cybersecurity measures and standards to "essential service suppliers" to which an entity may outsource essential services, operations of essential assets and services, or a full essential process, that has an impact on the cybersecurity of cross-border electricity flows. Do you think this approach is correct?

- Yes
- No

6. Essential information flows, Incident and Crisis Management

Question 15 - The FG proposes the use of designated Electricity Undertaking Security Operation Centre (SOC) capabilities to enable information sharing and to smooth incident response flows from all electricity undertakings in order to:

- Provide agility to all electricity undertakings with respect to sharing and handling important cybersecurity information for cross-border cybersecurity electricity flows;
- Avoid interference and additional workload on the National CSIRTs and to their existing cooperation;

- Promote a responsible, autonomous, flexible, timely, coordinated and controlled approach to information sharing and incident handling, in line with current electricity practices and in line with the specific operational needs.

Considering the proposed approach, please select one option:

- The proposed approach is feasible, can foster trust and provide enough flexibility and reliability, which are essential for the cross-border electricity flows.
- The proposed approach is feasible and can foster trust but it is not ideal for meeting the requested flexibility and reliability level.
- The proposed approach is feasible, but can hardly foster trust and it is not ideal for meeting the requested flexibility and reliability level.
- The proposed approach is not feasible, therefore needs to be reviewed.

Please, explain the reasoning for your choice (and if not feasible, explain the alternatives you would envisage)

600 character(s) maximum

Mandatory information sharing solutions show less attractive performance than those shared in networks of voluntary trust. They lead to “minimum” participations. Moreover, it is surprising that companies under attack only have 2hrs to issue their alert where national CSIRTs experienced in the exercise have 18hrs to transmit the information. Public entities should pave the way to Electricity Undertakings and not the opposite. Regardless the obligation for national CSIRTs to transmit information within limited timeframes is welcome and fully responds to remarks made during previous consultations

Question 16 – The draft FG proposes the adoption of SOC to overcome other needs that go beyond the simple information sharing:

while it will offer the possibility to let the electricity sector to autonomously structure the information sharing infrastructure, ideally sharing resources and cooperating with the aim to reduce costs, offering high-end cybersecurity protection to cross border electricity flows, the same SOC may be delegated to other certain tasks for which a SOC is better placed in order to offer services (e.g. orchestrating cooperation with other CSIRTs, providing support in planning and execution of cybersecurity exercises, support and cooperate with critical and important electricity undertakings during crisis management situations and more);

Do you think that this secondary role is appropriate for the SOC?

- Yes
- No

Please, provide your reasoning:

600 character(s) maximum

The activity of SOCs should be devoted exclusively to defense and protection without having to deal with regulatory tasks, organisation of crisis exercises or other. Regulations should not interfere with internal business organisations. Therefore, we do not think that SOCs should be assigned the proposed tasks that should be performed by CSIRTs. Further clarification of the SOC and CSIRT perimeters, roles and responsibilities would be welcome to ensure all actors have the same understanding. Clarify whether CERT might exist as alternative to CSIRT or are they meant to be the same person.

Question 17 - Do you believe a Cybersecurity Electricity Early Warning System as described in the proposed FG chapter 5.4 is necessary?

- Yes, it is necessary.
- No, it is not necessary.

Question 18 - Concerning the obligation for essential electricity undertakings to take part to cybersecurity exercise as described in chapter 6 of the draft FG, please select one of the following options:

- It is in line with the objectives, and it contributes to the substantial improvement of the cybersecurity posture necessary for cross-border electricity flows.
- It is in line with the objectives, and it contributes to the substantial improvement of the cybersecurity posture necessary for cross-border electricity flows, but the applicability should be extended to all electricity undertakings.
- It is in line with the objectives, but it does not really contribute to the improvement of the cybersecurity posture necessary for cross-border electricity flows.
- It is not in the objectives, and it should be abandoned.

7. Protection of information exchanged in the context of this data processing

Question 19 - The proposed FG provides for rules to protect all information exchanged in the context of the data processing concerning the network code.

Considering the proposed rules and principles, please select one of the following options:

- The proposed rules and principles are appropriate and cover all aspects needed to secure the information exchanges in the context of the network code.
- The proposed rules and principles are appropriate but miss some additional aspects needed to secure the information exchanges in the context of the network code.
- The proposed rules and principles are not appropriate and miss many additional aspects needed to secure the information exchanges in the context of the network code.
- The proposed rules are excessive, and a relaxation of rules and principles is suggested.

Please, describe the reasoning behind your choice:

600 character(s) maximum

To create a trust environment, protection of information exchanged according to its classification is a must. Allowing ownership is omitted can help in some cases if National Authorities allow that. The NC must clearly acknowledge the interplay with REMIT GDPR & regimes for the protection of commercially sensitive & confidential information & of trade secrets. Data processing with built-in mechanisms ensuring compliance would foster a reliable flow of information between stakeholders & other entities accessing the information. Rules should built on existing reporting systems where possible.

8. Monitoring, benchmarking and reporting under the network code on sector-specific rules for cybersecurity aspects of cross-border electricity flows

Question 20 - The proposed FG suggest monitoring obligations to verify the effectiveness in the implementation of the NC. In this respect, do you think they are appropriate?

-

The proposed monitoring obligations are appropriate and they cover all aspects needed to carefully monitor the implementation of the network code.

- The proposed monitoring obligations are appropriate but they do not cover all aspects needed to carefully monitor the implementation of the network code.
- The proposed monitoring obligations are not appropriate and they do not cover all aspects needed to monitor the implementation of the network code.
- The proposed monitoring obligations are excessive, and a major revision of the principles is suggested.

Please, describe the reasoning behind your choice

600 character(s) maximum

Monitoring should be considered as a second step, once the implementation has started. In such a changing environment it will be important to regularly assess the effective contribution of the network code to the EU objectives on cybersecurity. The scope of information to collect should remain within reasonable and achievable conditions for all stakeholders.

Question 21 - The proposed FG suggests benchmarking obligations to control the efficiency and prudence in cybersecurity expenditure, resulting from the implementation of the NC. Moreover, benchmarking, together with the identification of cybersecurity maturity levels of electricity undertakings, may constitute the grounds to further incentivise cybersecurity culture for cybersecurity electricity flows in the future.

In this respect, do you think that the benchmarking obligations are appropriate?

- The proposed benchmarking obligations are appropriate and cover all aspects needed to monitor the efficiency and prudence in cybersecurity expenditure during the implementation of the network code.
- The proposed benchmarking obligations are appropriate but they do not cover all aspects needed to monitor the efficiency and prudence in cybersecurity expenditure during the implementation of the network code.
- The proposed benchmarking obligations are not appropriate and they do not cover all aspects needed to monitor the efficiency and prudence in cybersecurity expenditure during the implementation of the network code.
- The proposed benchmarking obligations are excessive, and a major revision of the principles is suggested.

Please, describe the reasoning behind your choice:

600 character(s) maximum

Benchmarking should be considered as a second step, once the implementation has started. Compliance with the NC provisions will require significant investments for undertakings and assessing their efficiency, consequences and results is necessary to answer legitimate concerns of electricity undertakings. The information related to cybersecurity expenditure remains in any case a sensitive information for stakeholders.

Question 22 - The proposed FG suggests reporting obligations: the aim of the reporting obligations is to facilitate informed high-level decisions on the revision of the network code.

Considering the proposed reporting obligations, please select one of the following options:

- The proposed reporting obligations are appropriate and cover all aspects needed to monitor the achievement of the objectives of the network code.
- The proposed reporting obligations are appropriate but they do not cover all aspects needed to monitor the achievement of the objectives of the network code.
- The proposed reporting obligations are not appropriate and they do not cover all aspects needed to monitor the achievement of the objectives of the network code.

- The proposed reporting obligations are excessive, and a major revision of the principles is suggested.
- The proposed reporting obligations are very limited, and a major revision of the principles is suggested.

Please, describe the reasoning behind your choice:

600 character(s) maximum

The reporting is an interesting concept. However, the FG should propose a more ambitious & dynamic process. We support the publication of such a report and the distribution of a “sanitised version”, as the confidentiality of sensitive information is vital. We wonder how stakeholders will be required to contribute to this report. A close attention to consistency of cross-references between §3.5.1 and 8.3 as well as the combination of provisions regarding the Cross-Border Electricity Cybersecurity Risk Assessment Report in the FG is needed.

Question 23 - Do you think the proposed FG sufficiently cover cybersecurity aspects of:

	Partially covered	Fairly covered	Substantially Covered	Fully covered
Real-time requirements of energy infrastructure components.	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Risk of cascading effects.	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mix of legacy and state-of-the-art technology.	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Question 24 - Do you have any other comment you want to share and that are not included in the previous questions, with regard to the rest of the content of the draft FG ?

1000 character(s) maximum

A summary of our key messages is included in a separate email submission from cobriain@eurelectric.org, due to character constraints of the online survey format.

Contact

[Contact Form](#)

